

## **Student Complaint Process**

In compliance with state regulations and the rules promulgated by the U.S. Department of Education, the Board of Governors is committed to implementing a student complaint process that is fair, timely, and effective. This policy establishes a process by which students can initiate complaints against a post-secondary institution offering programs in the state of North Carolina when all other forums at

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Step 1. Have you filed a complaint at your institution? If